

Blackwood  
homes | care | support



# ESTATE TOURS

---

UPDATE LEAFLET 2016

## Estate Tour

Firstly may I thank those of you who managed to meet me at your development on 9<sup>th</sup> August 2016 – I very much appreciate your input/comments.

I am now writing to confirm the areas of concerns which were raised and how we intend to address those concerns.

List of concerns	Action to be taken
Old lighting system in communal hallway is still coming on despite new lighting installation, could this be stopped?	Blackwood will look into removing the bulbs in the old light fittings to stop the lights coming on
Certain areas of the communal gardens would be easier to maintain if they were gravelled	The gardeners maintain the communal grass areas and will continue to do so – these areas need to be accessible for tenants with mobility issues.
Bushes in the development are becoming difficult for tenants to maintain	We will address this with our gardeners and ask for the offending bushes to be trimmed right back or removed.

If you have any further concerns or would like to discuss any issues further please do not hesitate to contact me.

**Laura Henry**

**Housing Officer**

**E: [LauraH@blackwoodgroup.org.uk](mailto:LauraH@blackwoodgroup.org.uk)**

**T: 01224 327412**

**M: 07736729546**

# Blackwood

homes | care | support

This leaflet can be provided in larger print, as an audio CD or tape and in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

#### HEAD OFFICE

160 Dundee Street  
Edinburgh, EH11 1DQ  
t: 0131 317 7227

#### NORTH OFFICE

23 Raeden Court  
Aberdeen, AB15 5PF  
t: 01224 326 331

#### WEST OFFICE

1 Belses Gardens  
Cardonald, G52 2DY  
t: 0141 883 4477

#### EAST OFFICE

42 Broom Court  
Stirling, FK7 7UN  
t: 01786 812 864



Blackwood is a trading name of Blackwood Homes and Care. Financial Services Authority Mutuals Public Register No 1728 RS. The Scottish Housing Regulator Registration No HEP 158. Registered Scottish Charity No SC007658. Property Factor No PF298. Blackwood Homes and Care is a registered society under the Co-operative and Community Benefit Societies Act 2014.