

Blackwood
homes | care | support



ESTATE TOURS

UPDATE LEAFLET 2016

Estate Tour

Firstly may I thank those of you who managed to meet me at your development on 8th July 2016 – I very much appreciate your input/comments.

I am now writing to confirm the areas of concerns which were raised and how we intend to address those concerns.

List of concerns	Action to be taken
Communal Gardens – concerns have been raised that there has been little gardening taken place over the last few months	We have been actively liaising with our contractors to ensure that the gardening works are brought back up to the standard Blackwood expect. We would ask that tenants are patient while we deal with this matter.
Gutters – tenants have advised the gutters have been missed in parts	This has been brought to the attention of the assets team who are currently looking into this issue.

If you have any further concerns or would like to discuss any issues further please do not hesitate to contact me.

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This leaflet can be provided in larger print, as an audio CD or tape and in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

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