

Blackwood  
homes | care | support



**ESTATE TOURS 2017**

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## Estate Tour

Firstly may I thank those of you who managed to meet me at your development on 5<sup>th</sup> September 2017 – I very much appreciate your input/comments.

I am now writing to confirm the areas of concerns which were raised and how we intend to address those concerns.

List of concerns	Action to be taken
Close 10 – There are garden table and chairs against outside the rear close door which is causing an obstruction	Can whoever these belong to please store these in the bin store when not being used
Close 12 – In the rear garden there is a wooden bench with a white plastic chair lying on top	All tenants please be aware that you need to leave the gardens in a tidy and an acceptable manor.
Close 10 & 12 there are items being left on landings within the closes. The items are flammable which is a health & safety issue. This is also a hazard issue for the cleaners.	Letter to be issued to all tenants advising them that this is a health & safety issue as the cleaners could be injured and is also a potential fire risk and is obstructing the fire escape route which would be used in the event of an emergency

If you have any further concerns or would like to discuss any issues further please do not hesitate to contact me.

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**Housing Officer**  
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This leaflet can be provided in larger print, as an audio CD or tape and in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

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