



Blackwood
homes | care | support



ESTATE TOURS 2018

Estate Tour

An estate tour was carried out at Charlotte Hill Court on 17/08/18. I would very much appreciate your feedback.

Please note the areas of concern noted below and how we intend to address those issues.

List of concerns	Action to be taken
Gardening issues and feedback noted.	Discussed with contractor management.
Rubbish left outside some properties.	Raised directly with tenants involved. Will continue to monitor.
Some overgrown back gardens.	Raised directly with tenants involved. Will continue to monitor.
Maintenance required to some arear of gates & fencing	Inspected and lines raised with Repairs team.

If you have any further concerns or would like to discuss any issues further, please do not hesitate to contact me.

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This leaflet can be provided in larger print, as an audio CD or in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

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