



Blackwood
homes | care | support



ESTATE TOURS 2018

Estate Tour

I would like to thank those of you who managed to meet me at your development on 29th of November 2018. I very much appreciate your input/comments.

Please note the areas of concern below and how we intend to address each issue.

List of concerns	Action to be taken
Grit Bins	We conducted a survey some weeks back and informed our contractors of what bins would need filled, remove any hard grit and filled with new grit. These will be filled in due course.
Information	As your housing officer I am keen to keep in regular contact with you and to be easily accessible. I was sorry not to have met all of you on my recent estates tour but please feel free to contact me should you have any issues. I will always be pleased to hear from you and help you in any way I can.

If you have any further concerns or would like to discuss any issues further, please do not hesitate to contact me.

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This leaflet can be provided in larger print, as an audio CD or in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

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