



Blackwood
homes | care | support



ESTATE TOURS 2018

Estate Tour

I would like to thank those of you who managed to meet me at your development on 5th of December 2018. I very much appreciate your input/comments.

Please note the areas of concern below and how we intend to address each issue.

| List of concerns | Action to be taken |
|-------------------------|---|
| Grit Bins | We conducted a survey some weeks back and informed our contractors of what bins would need filled, remove any hard grit and filled with new grit and will be filled in due course. |
| Drains | We will get in a contractor to do a survey on the drains to see where they are blocked. |
| Information | As your housing officer I am keen to keep in regular contact with you and to be easily accessible. I was sorry not to have met all of you on my recent estates tour but please feel free to contact me should you have any issues. I will always be pleased to hear from you and help you in any way I can. |

If you have any further concerns or would like to discuss any issues further, please do not hesitate to contact me.

Name: Andrew Whelan

Housing Officer

E: Andreww@blackwoodgroup.org.uk

T: 01382 250612

M: 07736729543

Blackwood

homes | care | support

This leaflet can be provided in larger print, as an audio CD or in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

HEAD OFFICE

160 Dundee Street
Edinburgh, EH11 1DQ
t: 0131 317 7227

NORTH OFFICE

23 Raeden Court
Aberdeen, AB15 5PF
t: 01224 326 331

WEST OFFICE

1 Belses Gardens
Cardonald, G52 2DY
t: 0141 883 4477

EAST OFFICE

42 Broom Court
Stirling, FK7 7UN
t: 01786 812 864



Blackwood is a trading name of Blackwood Homes and Care. Financial Services Authority Mutuals Public Register No 1728 RS. The Scottish Housing Regulator Registration No HEP 158. Registered Scottish Charity No SC007658. Property Factor No PF298. Blackwood Homes and Care is a registered society under the Co-operative and Community Benefit Societies Act 2014.