

Blackwood

homes | care | support

Ardfin Court



Tour Date: 18 July 2019

Estate Tour – Ardfin Court

Firstly, may I thank those of you who managed to meet us at your development on the 18 July 2019 – we very much appreciate your input/comments. We were pleased to introduce representatives from our new ground maintenance contractor Resolution, who noted the number of overgrown shrubs/hedges and moss prevalent. They have agreed to cut back all overgrown shrubs and hedges as a matter of urgency - all other communal grass cutting and shrubs will be cut as part of the remedial works.

I am now writing to confirm the other areas of concerns which were raised and how we intend to address those concerns.

| List of tenant concerns | Action to be taken |
|--|--|
| Whirlie gig requiring to be re-strung at the back of the communal area | Works Order MB169103 raised and these repairs will be completed by 05/08/19 |
| Minor damage to fence throughout development | |
| Defective gutter requires repair | Works Order MB169104 raised and these will be repaired by 05/08/19 |
| Missing gratings to rodding eyes in garden area | |
| Slabs uneven at the entrance of communal garden at house. 1 | Obtaining costs for minor paving work |
| Pressure of additional recycling bins highlights a lack of bin storage | Jennifer Laird Housing Officer will arrange a site visit with South Ayrshire Council to discuss a solution to the number of bins |
| Parts of fence require repainted | Jim Gilmour will obtain a quote for this to be fixed and parts repainted |

If you have any further concerns or would like to discuss any issues further please do not hesitate to contact me.

Jennifer Laird

Housing Officer

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This leaflet can be provided in larger print, as an audio CD or tape and in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

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