

# Blackwood

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## Cairnhill Road



Visit Date: 13 August 2019

## Estate Tour – Cairnhill Drive

I'd like to thank those of you who managed to meet us at your development on 13 August 2019 – we very much appreciate your input/comments.

We were also pleased to introduce our new ground maintenance contractor Resolution, with whom I will be carrying out a site visit in the near future to tackle some outstanding garden maintenance issues, including overgrown grass areas and hedges.

I am now writing to confirm the other areas of concerns that were raised and how we intend to address those concerns.

List of tenant concerns	Action to be taken
Communal repairs - Damage to vent cover, leak at conductor pipe, Water dripping off edge where no gutter installed and dripping on to window sill, water dripping down waste pipe above door. Also dip/pothole at rear garden access.	Shared ownership between tenants and owner occupiers – unable to ascertain maintenance responsibilities. Asset input required to affirm and confirm factoring agreement.

If you have any further concerns or would like to discuss any issues further please do not hesitate to contact me.

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This leaflet can be provided in larger print, as an audio CD or tape and in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

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