

Blackwood

homes | care | support

Arran



Estate Tour Date: 16 August 2019

Estate Tour – Arran

Firstly may I thank those of you who managed to meet us at your development on the 16 August 2019 – I very much appreciate your input/comments.

I am now writing to confirm the areas of concerns which were raised and how we intend to address those concerns.

List of tenant concerns	Action to be taken
Tenant unhappy with the standard of fence and hedge at the rear of the properties at 24 – 28 Arran.	Details passed to Assets for improvements to be considered.
Tenant stated that he was unhappy that Blackwood don't clear snow away from the development during the winter	Tenant was advised that this was not a service that Blackwood carry out.
Request to widen the path at gable end of 28 Arran.	Cost being obtained and funding clarified

If you have any further concerns or would like to discuss any issues further please do not hesitate to contact me.

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This leaflet can be provided in larger print, as an audio CD or tape and in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

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