

# Blackwood

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## Smithycroft Road



Date of Visit: 14 June 2019

# Estate Tour – Smithycroft Road

Firstly, may I thank those of you who managed to meet us at your development on 14 June 2019 – I very much appreciate input and comments.

I am now writing to confirm the areas of concerns which were raised and how we intend to address those concerns.

List of tenant concerns	Action to be taken
Defective bollard light at bin area adjacent to number 168	Reported to maintenance – works order pending
Raised slabs (trip hazard) at the rear of 168 and missing areas of grout.	Reported to maintenance and works order MB166382 raised- to be completed by 2/7/19.
Bin shed roof missing concrete tiles.	Reported to maintenance and works order MB166383 raised- to be finished by 2/7/19.
Grounds maintenance activities not undertaken as per specification.	Liaised with Resolution (Willie McNish) to remedy this.
Service button not in operation at 10.30am at number 162.	Reported to maintenance and repaired on 20/6/19

If you have any further concerns or would like to discuss any issues further, please do not hesitate to contact me.

**Paul Ferguson**

**Housing Officer**

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It can also be provided in languages other than English. For your preferred option, please contact us.

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