

Blackwood

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Buchanan Place



Visit Date: 10 May 2019

Estate Tour – Buchanan Place

I'd like to thank those of you who managed to meet us at your development on 10 May 2019 – we very much appreciate your input/comments.

We were also pleased to introduce our new ground maintenance contractor Resolution, with whom I will be carrying out a site visit in the near future to tackle some outstanding garden maintenance issues, including overgrown grass areas and hedges.

I am now writing to confirm the other areas of concerns that were raised and how we intend to address those concerns.

List of tenant concerns	Action to be taken
It was reported that some tenants are using other tenants bins – Letter will be sent out to all tenants reminding them of this and details of whom to contact at East Ayrshire Council	
Overgrown ivy around the back of development now encroaching into numerous homes, and this has been brought up before	Estates Officer will obtain quotes for this to dealt with asap

If you have any further concerns or would like to discuss any issues further please do not hesitate to contact me.

Jennifer Laird

Housing Officer

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This leaflet can be provided in larger print, as an audio CD or tape and in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

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