

Blackwood

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Gateside Street



Estate visit 17.05.19

Estate Tour – Gateside Street

Firstly may I thank those of you who managed to meet us at your development on 17/05/19 – we very much appreciate your input/comments.

I am now writing to confirm the areas of concerns which were raised and how we intend to address those concerns.

List of tenant concerns	Action to be taken
Bathrooms very dated	This is part of the Planned Maintenance programme for 2024 (subject to change)
Too many bins in bin shed	North Ayrshire council have been contacted to request a site visit and ask about possible provision of communal bins
3 Bollards at the light hand side very shaky	This has been reported to maintenance to get repaired within 10 days
Gutters require cleaned at back of 45/11	Contractor has been instructed to carry out gutter and down pipe cleaning, removing all vegetation for disposal off site, and carry out water testing. This should be completed within 10 days.
Communal close cleaners	Visits to be done in December/January to discuss possibility of this as all tenants need to agree to this in preparation for new financial year 2020.
Little signage of Blackwood/Private Parking	More Blackwood Parking signs to be ordered
Closes are very tired – looking	Jennifer Laird to liaise with assets to check planned maintenance programme for close painting
Tree overgrown outside no 45/11. Tree is in neighbouring garden	Our new landscaping contractor has been asked to quote for all works and plan them into their schedule.
Communal drying area outside number 45/11	

looks unsightly	
Unsightly makeshift fence at back left of development at the entrance – Estates Officer Jim Gilmour to obtain a quote for this to be re-fenced	
Ivy on tree at the back of the development behind 45/11 – Estates Officer to obtain quote to remove this Ivy	
Bad moss on roof – Estates Officer Jim Gilmour to obtain quote to remove this	
Dirt area in communal garden area outside number 45/6 – Estates Officer Jim Gilmour to obtain quote for shrubs and raised bedding plants to be planted in this area	

If you have any further concerns or would like to discuss any issues further please do not hesitate to contact me.

Jennifer Laird

Housing Officer

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This leaflet can be provided in larger print, as an audio CD or tape and in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

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