

# Blackwood

homes | care | support

## St Leonards Court



Date of Visit: 13 June 2019

# Estate Tour – St Leonards Court

Firstly may I thank those of you who managed to meet us at your development on the 13/06/19 – we very much appreciate your input/comments. We were able to introduce representatives from our new grounds maintenance contractor Resolution, who conducted a tour of the development and agreed all communal grass cutting and shrubs will be cut as part of the remedial works. Overgrown trees will also be attended to as part of the remedial works.

I am now writing to confirm the areas of concerns which were raised and how we intend to address those concerns.

List of tenant concerns	Action to be taken
Communal closes in a very poor condition	Housing Officer has requested a meeting with the contractor to discuss poor performance and to obtain a quote for a deep clean of each carpet areas. Further consideration for non-slip vinyl to be replace the carpet to be discussed with asset team as part of the Planned Maintenance programme
Bin sheds not big enough to store bins	We have instructed the contractor to provide a quote for all bins sheds to be widened to accommodate the recycling bins
Uneven paving slabs at the back communal area	Estates Officer will source a quote for this to be repaired
Overgrown tree at the side of the development impacting on a tenants' garden	Estates Officer will source a quote for this tree to be cut back
Car parking lines faded	Estates Officer will source a quote for this to be re-painted. * Please note that all quotes are subject to budget restrictions

**Please can I ask all tenants to avoid storing items in the communal close. This is due to the fire risk that comes with storing items in the communal close. This includes all mobility aids/scooters which should be stored in the home.**

**To clarify car parking at the estate: The unallocated communal car parking spaces are for residents only. All visits and carers must park outside the development. Wheelchair adapted homes have their own allocated spaces.**

If you have any further concerns or would like to discuss any issues further please do not hesitate to contact me.

**Jennifer Laird**  
**Housing Officer**  
**E:** [JenniferL@blackwoodgroup.org.uk](mailto:JenniferL@blackwoodgroup.org.uk)  
**T:** 0141 891 6051  
**M:** 07966 270502

This leaflet can be provided in larger print, as an audio CD or tape and in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

**HEAD OFFICE**

160 Dundee Street  
Edinburgh, EH11 1DQ  
t: 0131 317 7227

**NORTH OFFICE**

23 Raeden Court  
Aberdeen, AB15 5PF  
t: 01224 326 331

**WEST OFFICE**

1 Belses Gardens  
Cardonald, G52 2DY  
t: 0141 883 4477

**EAST OFFICE**

42 Broom Court  
Stirling, FK7 7UN  
t: 01786 812 864

