

Blackwood

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High Mair



Date: 9 May 2019

Estate Tour – High Mair

Firstly may I thank those of you who managed to meet us at your development on the 09/05/19 – we were also pleased to introduce our new ground maintenance contractor Idverde who's representative was present at this estate tour. We very much appreciate all of your input/comments.

We are now writing to confirm the areas of concerns which were raised and how we intend to address those concerns.

| List of tenant concerns | Action to be taken |
|---|---|
| Trees overgrown | Idverde are currently surveying the area and will be cutting back the trees in the development as part of their planned works |
| Weeds in pathways | As part of their routine site visits Idverde will be attending to the weeds in the pathways |
| Raised flowerbeds broken in communal seating area | Housing Officer to arrange for this to be replaced |

If you have any further concerns or would like to discuss any issues further please do not hesitate to contact me.

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This leaflet can be provided in larger print, as an audio CD or tape and in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

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