

Blackwood

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Pattison Street



Tour Date: 23 May 2019

Estate Tour – Pattison Street

Firstly, may I thank those of you who managed to meet us at your development on the 23/05/19 – we very much appreciate your input/comments. We were also able to introduce our new grounds maintenance contractor Idverde, who conducted a tour of the development and will ensure all communal grass cutting and shrubs will be cut as part of the remedial works.

I am now writing to confirm the other areas of concerns which were raised and how we intend to address those concerns.

List of tenant concerns	Action to be taken
Broken/Defective whirly gigs	One whirly has been replaced, after much grounds work, and the remainder will be completed once better weather permits
Moss on slabs/roof very bad	Estates Officer will obtain a quote from contractor to power wash slabs and moss in development
Reported sightings of pests in development	Pest Control officer was out on Friday 19/05 and confirmed no pests. However, after further complaints Red Pest Control have been alerted to come out again
Bed/mattress/rubbish has been left outside the block	This has been reported to West Dunbartonshire Council weeks ago but there is currently a backlog. WDC have been contacted further to ask for this to be escalated due to this being a fire hazard. This will be followed up with home visits as people will be recharged if this continues to happen
Litter/leaves around entrance	McKim Cleaners have been asked if they can sweep this area to clear this
Bin Sheds in poor condition	Estates Officer to obtain quote to get these sheds re-painted.
Items still left inside Close 10 –	McKim Cleaners have been asked to clear these items

Please can I stress to tenants how important it is to arrange a bulky uplift and to avoid fly tipping. Not only is this a serious health and safety issue, it is also unsightly and encourages further fly tipping. Tenants who do this will be identified and recharged for this.

If you have any further concerns or would like to discuss any issues further please do not hesitate to contact me.

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This leaflet can be provided in larger print, as an audio CD or tape and in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

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