

Blackwood

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Mill Street



Estate visit: 13 June 2019

Estate Tour – Mill Street

Firstly, may I thank those of you who managed to meet us at your development on the 13/06/19 – we very much appreciate your input/comments. We also introduced representatives from our new grounds maintenance contractor, Resolution, who conducted a tour of the development and agreed that all communal grass cutting, and shrubs will be cut as part of the remedial works. Overgrown trees will also be attended to as part of the remedial works.

I am now writing to confirm the other areas of concerns which were raised and how we intend to address those concerns.

List of tenant concerns	Action to be taken
Yellow car parking lines badly faded	Estates Officer will source a quote to get the current lines repainted. In addition to this a quote for the white line markings will also be sought
Renfrewshire Council Blue Recycling Bin – Housing Officer has contacted Renfrewshire Council about this to be uplifted.	I have contacted South Ayrshire Council's fly tipping service to enable this to be uplifted asap. Ref: 101000599521.
Development looks unsightly due to the number of bins	I have contacted South Ayrshire Council again to ask for communal/euro bins and I am awaiting confirm if this can be done. Previously, a site visit was undertaken, and it was confirmed for bins to be taken away free up space
Communal Closes in 77 and 63 have items from tenants in the landlord cupboard	Letter will be sent to tenants in these closes to remove these items or else we instruct a contractor to dispose of these items
External wall vent missing facing public footway	This has been reported to maintenance and will be fixed within 10 working days
Areas of brick repairs required adjacent to resident car park area, bordering common footpath	This has been reported and will be fixed within 10 working days.
Moss prevalent in area	Estates Officer will obtain a quote from contractor to dispose of moss

Dirt on raised flower bed walls and car park boundary	Estates Officer will obtain a quote from contractor to power wash these areas
Flowers at right hand entrance of building are in very poor condition	Estates Officer to obtain a quote remove flowers and fill area with bark
Items left outside in the middle communal area	This has been reported as fly tipping. Ref: 101000599527.
Items left outside at the right-hand side of the development	This has been reported as fly tipping. Ref: 101000599530.
Some tenants proposed a communal seating area	Estates Officer & Housing Officer to consider this request to see if this is feasible *Please note: all quotes are subject to budget restrictions.

Please can I ask all tenants to avoid storing items in the close. This is due to the fire risk that comes with storing items in the communal close.

To clarify the development car parking: The unallocated communal car parking spaces are for residents only. All visits and carers must park outside the development. Wheelchair adapted homes have their own allocated spaces. Cars not belonging to residents should not be kept in the development.

If you have any further concerns or would like to discuss any issues further, please do not hesitate to contact me.

Jennifer Laird

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This leaflet can be provided in larger print, as an audio CD or tape and in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

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