

The logo for Blackwood homes care support. The word "Blackwood" is in a white sans-serif font, with the "o" containing a pink and green circular graphic. Below it, the words "homes", "care", and "support" are separated by vertical bars.

Blackwood
homes | care | support



ESTATE TOURS 2019

Estate Tour

I would like to thank those of you who managed to meet me at your development on 19th of November 2019. I very much appreciate your input/comments.

Please note the areas of concern below and how we intend to address those each issue.

List of concerns	Action to be taken
Communal Gardens: concerns were raised that the communal garden areas were overgrown and looking unsightly.	We have been proactively liaising with our contractors and they have walked around your estate and areas that need attention were highlighted and will be rectified in the coming weeks.
Communal bin area	Tenants are leaving their household furniture and white goods in this area. Under no circumstances are you to leave items like fridges, chairs etc. If we find out who the person is that is leaving these items, we will organise Dundee City Council to uplift these items and the tenant will be recharged. We will organise these items to be uplifted in the coming weeks. If you need items to be uplifted, please phone Dundee City Council on 01382 436238 between 08:30 am and 5:00 pm, Monday to Friday
Information	As your housing officer I am keen to keep in regular contact with you and to be easily accessible. I was sorry not to have met all of you on my recent estates tour but please feel free to contact me should you have any issues. I will always be pleased to hear from you and help you in any way I can.

If you have any further concerns or would like to discuss any issues further, please do not hesitate to contact me.

Andrew Whelan

Housing Officer

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This leaflet can be provided in larger print, as an audio CD or in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

HEAD OFFICE

160 Dundee Street
Edinburgh, EH11 1DQ
t: 0131 317 7227

NORTH OFFICE

23 Raeden Court
Aberdeen, AB15 5PF
t: 01224 326 331

WEST OFFICE

1 Belses Gardens
Cardonald, G52 2DY
t: 0141 883 4477

EAST OFFICE

42 Broom Court
Stirling, FK7 7UN
t: 01786 812 864



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