

The logo for Blackwood homes care support. The word "Blackwood" is in a white sans-serif font, with the "o" in "Blackwood" being a stylized double circle in pink and green. Below it, the words "homes", "care", and "support" are separated by vertical bars in pink, green, and blue respectively.

Blackwood  
homes | care | support



**ESTATE TOURS 2019**

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## Estate Tour

I would like to thank those of you who managed to meet me at your development on 19<sup>th</sup> of November 2019. I very much appreciate your input/comments.

Please note the areas of concern below and how we intend to address those each issue.

List of concerns	Action to be taken
Communal Gardens: concerns were raised that the communal garden areas were overgrown and looking unsightly.	We have been proactively liaising with our contractors and they have walked around your estate and areas that need attention were highlighted and will be rectified in the coming weeks.
Information	As your housing officer I am keen to keep in regular contact with you and to be easily accessible. I was sorry not to have met all of you on my recent estates tour but please feel free to contact me should you have any issues. I will always be pleased to hear from you and help you in any way I can.

If you have any further concerns or would like to discuss any issues further, please do not hesitate to contact me.

**Andrew Whelan**  
**Housing Officer**

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**Blackwood**

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This leaflet can be provided in larger print, as an audio CD or in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

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