

The logo for Blackwood homes care support is positioned in the top left corner. The word "Blackwood" is written in a white, sans-serif font, with the "o" in "wood" highlighted in a vibrant green. Below it, the words "homes", "care", and "support" are stacked in a smaller white font, separated by vertical bars. The background of the entire top half of the page is a lush garden scene featuring several large, vibrant orange and red lilies in full bloom, with green foliage and a white flower visible in the lower left.

Blackwood  
homes | care | support

**ESTATE TOURS 2019**

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# Estate Tour

I would like to thank those of you who managed to meet me at your development on 19<sup>th</sup> of November 2019. I very much appreciate your input/comments.

Please note the areas of concern below and how we intend to address those each issue.

List of concerns	Action to be taken
Communal Gardens: concerns were raised that the communal garden areas were overgrown and looking unsightly.	We have been proactively liaising with our contractors and they have walked around your estate and areas that need attention were highlighted and will be rectified in the coming weeks.
Grit Bins	You raised concerns regarding grit bins. We will be checking the grit bins in the coming weeks and will organise the grit to be loosened and filled if required.
Information	As your housing officer I am keen to keep in regular contact with you and to be easily accessible. I was sorry not to have met all of you on my recent estates tour but please feel free to contact me should you have any issues. I will always be pleased to hear from you and help you in any way I can.

If you have any further concerns or would like to discuss any issues further, please do not hesitate to contact me.

**Andrew Whelan**  
**Housing Officer**

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# Blackwood

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This leaflet can be provided in larger print, as an audio CD or in Braille.

It can also be provided in languages other than English. For your preferred option, please contact us.

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