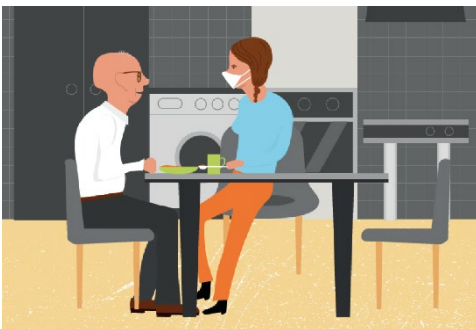


17 July 2020

Dear Blackwood Care Customer

COVID19 UPDATE



As you will be aware due to the decrease in Covid19 cases the Scottish Government have eased lockdown restrictions. We can now see more of our family and friends as well as increase our social activities after such a long period of time.

Our care teams have done a great job to ensure that they have followed the guidelines in their personal lives as well as in their work place to keep our customers, themselves and their families safe and well throughout this pandemic and we are very grateful to them and their dedication.

We will continue following the strict government guidelines to ensure that we can keep everyone safe and maintain our levels of good practice and infection control.

We need your help to achieve this and ask that when your Support Workers or Team Leaders are with you in your home other family members or friends:

- are not present in the same room
- maintain a 2 metre distance if they have to use the same room for a short period of time

Our Support Workers will continue to wear appropriate PPE in your home as well as maintain high standards of infection control. You will appreciate the need for these measures which are there to protect you and our care teams. We thank you for your continued support and understanding.

If you have any queries or questions relating to any of the above please do not hesitate to contact the local Care Service Manager and you can find their details on our website:

<https://www.blackwoodgroup.org.uk/care-at-home->

Yours sincerely



Angela Currie
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